

PROFESSIONAL EXPERIENCE

Retail Assistant – Kmart / Woy Woy – October 2018 – present

Customer Service | Visual Merchandising | Stocking Shelves & Managing Inventory | Decant & Sortation | POS operator

- Provide courteous and exemplary support to upwards of 15+ customers per shift, ensuring customer satisfaction.
- Maintain relevant and up-to-date knowledge of product inventory.
- Ensure timely replenishment and organization of visual merchandising, with the company's ethics and stock rotative goals in mind.
- Accomplish store production goals by stocking shelves, decanting, and managing inventory with efficiency and accuracy
- Operated point of sales system, ensuring 200+ transactions weekly were processed with 100% accuracy and precision

EDUCATION

Bachelor of Nursing (C10122) – University of Technology / Ultimo, Sydney – 2023 – Current

- Relevant Coursework: Foundations of Nursing Practice 1A, Preparation for Clinical Practice, Health and Homeostasis 1, Healthcare Communication, Foundations of Nursing Practice 1B, Health and Homeostasis 2, Health and Society, Introduction to Clinical Practice

Cert III - Individual Support (aged) CHC33015 – TAFE NSW – 2019 – 2020

- Relevant Experience: 40 hours at Peninsula Village & 40 hours at Integrated Living

ADDITIONAL EDUCATION/CERTIFICATIONS

- St Johns First Aid and CPR Certificate (2023)

SKILLS

- Interpersonal Skills
- Leadership
- Teamwork/ Collaboration
- Effective communication
- Time Management
- Patient Care
- Empathy & compassion

REFERENCES

Danny Everson

Phone number: 0481195856

Email Address: K1099ma01@kmart.com.au

Hanne Olsen

Phone number: 0415736673

Email Address: K1099ma02kmart.com.au