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Thompson Health Care  
Suite 20, Level 4,  
924 Pacific Highway,  
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Dear Hiring Manager,

I am writing to express my interest in a Personal Care Worker position in Thompson Health Care. I have a genuine passion for improving the quality of life of residents by providing person-centered and compassionate care. I hope to contribute positively to your organization and foster a supportive atmosphere.

During my month-long placement at Canberra Aged Care Centre, I gained experience in various aspects of care, including low and high levels of care, and caring for residents with dementia and other disabilities. I assisted AINs and RNs with daily activities such as feeding, showering, changing clothes, toileting, grooming, transferring, assisting with mobility, engaging in activities, assisting in changing wound dressings, and providing emotional support, all while respecting residents' dignity.

My background in retail customer service and sales helps me to understand the perspectives of residents and other stakeholders. In retail, I am helping customers by listening to their queries and by meeting at their level to understand their needs. Instead of rushing customers, I am working with them at their own pace, which enhances my patience, kindness and understanding.

These skills translated well during my placement. While assisting residents, I worked with them at their own pace. Some residents required more time than others. Understanding and helping them fulfill their needs helped me create meaningful connections with the residents and earn their trust. Being kind and patient helped me make them feel valued and appreciated. I truly enjoyed spending time with them, and bringing happiness to their lives gave me great satisfaction.

Thank you for considering my application. I look forward to the opportunity to discuss how my skills and experiences align with the needs of your organisation and I am excited about the possibility of working for Thompson Health Care.

Kind regards,  
Isira Panthie Kankanange