

# Kushal Bikram Khand

## OBJECTIVE

My primary objective is to provide quality service to our valuable customers in hospitality sector. Moreover, I want to help the company wherever I work, with all of my efforts.

## ADDRESS

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## PHONE

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## SKILLS

- Leadership
- Customer service
- Handling cash
- Adaptability
- Problem solving
- Team Work
- Personal & Social
- Work in fast pace

## EXPERIENCE

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OCT 2021 - FEB 2022

Kitchen Hand | Diyalo Restaurant and Bar | Pokhara

Helping chef in cutting, washing dishes and cleaning. Preparing fast foods like steaming dumplings, fries, noodles, C. momo, chips chilly, fried rice, etc.

FEB 2021 - JUNE 2022

Barista | Jean Beans Café | Pokhara

JUNE 2022 - DEC 2022

Barista | Coffee Break | Pokhara, Lakeside

It was a very busy place where almost 4kg coffee used to be sold in a day along with restaurant foods. My job was to make orders calmly, serve customers, and co-ordinate with colleagues.

DEC 2022 - MAY 2023

Instructor | Jean Beans Café | Pokhara

Key responsibilities: planning and delivering effective instruction across various types of coffee, brewing methods, history and monitoring student progress, and providing individualized support and intervention as needed. Maintaining best hygiene and controlling staffs and students in handling cash, customer service and service recovery.

## EDUCATION

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Sagarmatha Secondary School | Pokhara

High School In Science

## COMMUNICATION

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Collaborating with colleagues, parents, and customers to support student learning and achievement along with maintaining standard level of customer service and taking advice from them to get improved.

## LEADERSHIP

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As an instructor, I maintain a positive classroom environment that promotes student engagement, behavior management, and sports management to create good bonding among students and staff members.



