

ZOEISHA RAE-SHELL LE BROCC

EMAIL: zoeisha2431@gmail.com

PHONE NUMBER: 0431 531 391

SOUTH WEST ROCKS/KEMPSEY

OBJECTIVE

I am a highly motivated 20-year-old individual.

I am of aboriginal descent.

I am a committed and hardworking young person with a strong work ethic, looking to secure part time work as a trainee. I am honest and reliable, love the challenge of learning new tasks. I can work autonomously or as part as a team. I can priorities tasks and have excellent time management.

EDUCATION

Graduated year 12 (2022)

Currently studying Individual support Cert 111

PERSONAL ATTRIBUTES

- Ability to deliver exceptional customer service.
 - Effective communicator
- Enjoy working in a team environment and can interact with a diverse range of people.
 - I am very dependable and have magnificent work ethic.
 - Strong time management skills and the ability to multitask.
 - Understanding of WHS and cleaning procedures to industry standards.

Qualifications

- WWCC
 - Year 12 certificate
 - First Aid (children)
- Food handling certificate

EMPLOYMENT HISTORY

CURRENT WORK Calvary Aged care (Personal Care worker)

- Understanding the care and support of individuals
 - Supporting their independence
- Helping them with personal care such as- Showering, pad changing, Feeding
 - Understanding their needs
 - Understanding their safety and protection
 - How to work as a team

– KINDY ROCKS EARLY LEARNING PRE-SCHOOL

- Understanding education and care from 10 months up to 5 years old of age
 - Teaching them life skills
 - Language
 - Self-care
 - Recognitions of sounds, letter, and numbers
 - How to work as a team
 - Resilience
 - Finding their Autonomy
 - Finding their daily self-help skills

AFTER YOU CLEANING (MAY 2023- JULY 2023)

- Effective communication skills when dealing with both customers and staff.
- Understanding of WHS and cleaning procedures to industry standards.
 - Know the safety of chemicals.

CRUSTYS BAKERY GLADSTONE (NOVEMBER 2022-FEBUARY 2023)

- Customer service and dealing with customer requests in a professional manner.
- Performing financial transactions, including cash handling and electronic payments (Eftpos).
 - General cleaning duties
- Act by store policies and procedures always.

LOUS CAFÉ (APRIL 2022-SEPTEMBER 2022)

- General kitchen duties
- Preparing and cooking food ensuring that I am meeting food handling standards.
 - Use of deep fryer daily.
 - Plate up dishes.
 - Maintain and replenish stock.
 - Act in accordance with store policies and procedures always.
- Responsible to keep a clean work environment and always adhere to WHS guidelines.

