

Tahlia Sawtell

Stuarts Point, NSW 2441
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PROFESSIONAL SUMMARY

Energetic and outgoing Gaming Attendant promotes fun and excitement for customers by running transactions and assisting with patrons needs. Demonstrated cash handling proficiency and consistently maintains compliance and responsible gaming practices. Motivated Worker with exceptional social skills, communication abilities and customer service background. Dedicated to following health and safety guidelines and handling food items properly. Pursues every opportunity to support team members and proactively address issues.

WORK HISTORY

Bull And Bush Hotel - Supervisor & Gaming Attendant

Baulkham Hills, NSW

01/2023 - 08/2023

- Welcomed and greeted customers, answered questions and provided excellent customer service to contribute to memory-making experience.
- Have experience in TAB and KENO
- Performed cash handling duties, provided change and balanced money at end of shift.
- Wiped down and cleaned chairs, booths and game stations to comply with sanitation requirements.
- Cross-trained existing employees to maximize team agility and performance.
- Adhered to state laws regarding alcoholic beverage services and customer regulations.

Platinum Traffic Services - Traffic Controller

Smeaton Grange, NSW

09/2021 - 07/2023

- Worked with team to complete full site setups, including signs/cones, speed reductions, lane closures and more.
- Communicated with crew over UHF radio
- Can use stop/slow bat effectively (with night wand for nights) for many hours and can stand for long periods of time.
- Directed vehicles and pedestrians
- Worked flexible hours; nights, weekends, and public holidays.
- Have worked on many busy roads such as Mova Vale Rd, Pacific Highway/ Pennant Hills Rd, Great Western Highway and have travelled as far as Newcastle and Batemans Bay for work.

The Marsden Brewhouse - Bartender/ Gaming Attendant

Marsden Park, NSW

10/2020 - 11/2021

- Upsold menu items to customers, driving up per sale revenues and maximizing profits.
- Set up bar for operation, obtained cash bank and stocked service bar.
- Provided high level of customer service to each person
- Performed cash handling duties, provided change and balanced money at end of shift.
- Welcomed and greeted customers, answered questions and provided excellent customer service to contribute to memory-making experience.

EDUCATION

Wyndham College

Quakers Hill

High School Diploma

03/2023

TAFE NSW

Meadowbank, NSW

Diploma : Enrolled Nursing

SKILLS

- Punctual and Dependable
- Flexible and Adaptable
- Customer Service
- Self-Motivated
- Decision Making
- Traffic Sign Setup Knowledge

CERTIFICATIONS

- First Aid Certificate (Completed on the 16th of March 2020)
- General Construction Induction (White Card)
- Traffic Controller License (Yellow Card)
- Implement Traffic Control Plans (Blue Card)
- Responsible Service of Alcohol
- Responsible Conduct of Gambling
- Diploma Of Nursing (still studying- completion July 2023)