

Sneha Shahi

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Summary

Certified support worker with strong personal care skills, dedicated to providing high-quality care. Eager to learn and adapt in new environments, promoting professional standards in client care.

Objective

To support and empower elderly individuals by helping them achieve daily goals and enhance their quality of life.

Education

Stotts College — Bachelor of Community Service
09/2024 - Present

Experience

Terrace Care Community Ashfield — Aged Care/Disability Care Worker (Placement)

- Shadowed experienced carers to learn procedures and routines.
- Provided care as per individual care plans under supervision.
- Supported residents in daily activities and emotional needs.
- Maintained cleanliness and followed infection control procedures.

Southern Support Family — Assistant in Nursing — May 2024 - Present

- Assisted residents with hygiene, mobility, and meals.
- Monitored health and reported changes.
- Offered emotional support and companionship.
- Maintained clean environment and documented care.

Subway Snacks — Customer Service Assistant — Jan 2025 - Present

- Welcomed and served customers efficiently.
- Prepared food and maintained hygiene standards.
- Handled transactions and resolved complaints professionally.

Skills

- Sensitivity and understanding
- Desire to help others
- Patience and calmness under pressure
- Attention to detail
- Customer service skills
- Teamwork and adaptability

Certificates

- Certificate III in Individual Support (Ageing and Disability)
- COVID and Flu Vaccination History

References

Shristy, AIN, Southern Support Family
Shristy1221@gmail.com 0451770247

Purnima Shrestha, Registered Nurse, Terrace Care Community
Purnima.stha86@gmail.com