### SHRADDHA SUBEDI

17 Wilga Street, Burwood, NSW, Australia Phone number: 0433802648 Email ID: <u>shraddha.subedi225@gmail.com</u>

### Objective

A proactive, self-motivated, energetic, hardworking and customer-focused. Well-developed skill in forming trusting relationships with customers as well as quickly reacting to theirs needs and presenting the most apt products and service. And to obtain a position in a Health Care Facility where I can utilize my skills, knowledge, and experience to provide quality health care. Able to work both in team and on own initiative, with a proven record of contributing to process improvement. Resilient and confident and works well under pressure. Seeking a role within a health and care industry in which to use acquired skills and interest.

### Skills

- Analysis, strategy development and delivery from identified needs
- Traditional care and commitment to organizational targets
- Rapport and relationship management
- Enthusiastic, knowledge-hungry learner and committed to excellence in my work
- Highly motivated self-starter who takes initiative with minimal supervision
- Conscientious go-getter who is highly organized, dedicated and committed to professionalism
- Resourceful team player who excels at building relationship with customers and colleagues
- Productive employee with solid work ethic who exerts optimal effort in successfully completing tasks.

# Additional skills-Proficiency

- Microsoft word
- Excel
- Power point
- Language: Fluency in English and Nepali

# Training

- First Aid CPR
- Manual Handling
- Infection Control and Hand Hygiene
- PPE (Personal Protective Equipment)
- Medication

#### **Work Experience**

• 120 hours placement at Bupa Aged Care, Baulkham Hills

#### Certifications

• Certificate IV in Individual Support (Ageing)

# **KEY RESPONSIBILITIES**

• Assisting with personal hygiene and grooming

- Taking vital signs and monitoring patient health
- Helping with mobility and transfers
- Assisting with meals and feeding
- Documenting and reporting patient information
- Providing emotional support and comfort to patients

#### Work experience

Woolworth CFC, Mascot, Sydney

- Picking and packing all the online orders.
- Providing exceptional customer service to every customer by leveraging extensive knowledge of products and services and creating a welcoming, positive experience.

Housekeeping, Meriton hotel, Bondi Junction

- Making beds
- Replacing dirty linens and towels
- Restocking guestroom amenities like toiletries, drinking glasses, and notepads
- Removing garbage, recycling, and room service trays
- Vacuuming, moping

Mina bay seafood shop, Bass hill Plaza, Sydney, NSW Handling cash register

- Customer service
- Cash handling

#### **Education Qualifications Certifications**

• Bachelor of Accounting

#### REFERENCE

Uba Raj Subedi - RN 0421079928 ubarajs@yahoo.com

Amritbir Kaur – RN 0484750722 Amritbir12randhawa@gmail.com

Nisha Limbu – AIN Limbu.nisha.id@gmail.com