




Romi Rawal

Aged Care Worker

 0449 995 059

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 Sydney, Nsw 2077

CAREER OBJECTIVE

Motivated team member with extensive experience in customer service and hospitality roles. Proven ability to contribute to a positive and enjoyable customer visit through excellent communication and interpersonal skills. Skilled in resolving issues in a timely and efficient manner. Demonstrated capacity to work both independently and collaboratively in fast-paced environments.

SKILLS

Customer Needs Assessments

Daily Logs

Customer Engagement

Dietary Restrictions

EXPERIENCE

FRONT OF HOUSE TEAM MEMBER, Sydney, Nsw

Oliver brown, March 2023–Present

- Assisted in setting up and restocking the front of house area with necessary items.
- Operated cash register efficiently and accurately processed payments for customers' orders.
- Completed opening and closing procedures, following cleaning checklists.
- Provided customer service and hospitality to guests in a professional manner.

AGED CARE INTERNSHIP, Sydney, Nsw

RFBI concord community village, April 2023–August 2023

- Provided emotional support to elderly patients who are dealing with loneliness or depression.
- Developed strong relationships with clients through compassionate care and respect for their autonomy.
- Utilized problem solving skills to effectively manage challenging behaviours of clients.

EDUCATION

BACHELOR IN COMMUNITY SERVICES CANDIDATE, Sydney, Nsw

Stott's college, Expected graduation May 2026

CERTIFICATIONS

- HLTAI011 provide first aid
- Certificate III in individual support (Ageing)
- Certificate III in individual support (disability)

REFERENCES

References available upon request