Liliana Fazio

19 Years old Date of Birth: 16/12/2004

EXPERIENCE

Mcdonald's Rosemeadow - Shift Manager

February 2019 - September 2023

- Developed a high sense of customer service skills
- Learnt how to work diligently and effectively during high rushes
- Promoted to crew coach within 12 months of employment
- Trained and welcomed new crew as a crew coach
- Provided direction to others under management supervision
- Ensured the best quality, service and cleanliness every shift
- Safety Squad Member
- Learnt how to answer the phone in a proficient manner & answer the needs, questions & desires of customers

Peter Alexander Macarthur - Retail Assistant

September 2022 - January 2023

- Operated cash registers and made sales
- Cleaned clothing items and maintained product quality
- Clean and tidy workspace

TheirCare - OSHC Educator (Responsible Person & Step Up Coordinator)

June 2023 - Present

- Learnt how to build strong relations with kids
- Learnt how to deal with behavioural issues quickly calm down an escalated situation
- Established professional boundaries with children
- Established strong time management skills
- Developed child management plans, allowing behaviours to be controlled and monitored.
- Effectively did weekly programs, planned activities.
- Proficient in the use of technology and systems, including Teams, Outlook and Outlook Calendar, Microsoft Office.
 - Valid Working With Childrens Check
 - Working towards a Diploma of School Aged Education and Care.
 - First Aid Certificate (including CPR, anaphylaxis & asthma management and emergency first aid response in an education and care setting).

6 Lysander Avenue, Rosemeadow, 2560. 0403662614 liliana0fazio@gmail.com

SKILLS

- Hard working
- Dedicated
- Motivated
- Organised
- On-time
- Attentive to detail
- Team player
- Excellent ability to plan and prioritise work
- Highly developed verbal and written communication skills with the ability to communicate effectively with a multidisciplinary team

LANGUAGES

English Proficient

EDUCATION

St Patrick's College for Girls, Campbelltown

January 2017 - September 2022

University of Wollongong - Bachelor of Nursing

February 2023 - Present

Clinical placement experience ;

Coledale Hospital - Aged care & dementia home.

Wollongong Hospital - C8 East.

Liverpool Hospital - CB4A.

REFERENCES

Candice Reid — OSHC Step - Up Coordinator; TheirCare - Ruse Primary School

• 0410 510 982

Starr Harris — OSHC Step - Up Coordinator; TheirCare -Ruse Primary School, Briar Road Primary School.

• 0403731541

Liliana Fazio 6 Lysander Avenue, Rosemeadow, 2560. 0403662614 liliana0fazio@gmail.com

Dear The Thompson Health Care Team and the Hiring Manager,

I am writing to express my interest in the Assistant in Nursing position at Thompson Health Care, as advertised. I am currently a second-year nursing student at the University of Wollongong, and I am eager to apply my growing clinical skills and knowledge in a practical setting. With experience from both my first-year and semester one second-year clinical placements, I am confident in my ability to contribute effectively to your team and provide high-quality care to your patients.

Throughout my clinical placements, I have developed a solid foundation in patient care, including performing routine assessments, administering medications, and assisting with daily living activities. These experiences have honed my ability to communicate effectively with patients and their families, as well as collaborate with interdisciplinary teams to ensure comprehensive care. I have also been trained in various clinical procedures and have developed strong problem-solving skills that I believe will be valuable in the Assistant in Nursing role.

Thompson Health Care's reputation for excellence and commitment to compassionate patient care strongly resonates with my professional values and aspirations. I am particularly drawn to your organisation's emphasis on providing a supportive and nurturing environment for both patients and staff. I am eager to bring my dedication, enthusiasm, and hands-on experience to your team and contribute to the high standards of care that Thompson Health Care is known for.

In addition to my clinical experience, I am known for my strong organisational skills, ability to work under pressure, and commitment to continuous learning. I am confident that my proactive approach and passion for nursing make me a strong fit for the Assistant in Nursing position.

Thank you for considering my application. I look forward to the opportunity to discuss how my background and skills align with the needs of your team. I am available for an interview at your convenience and can be reached at 0403662614 or liliana0fazio@gmail.com

I look forward to hearing back from you,

Kind Regards, Liliana Fazio.