

# Reanna Thornton

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## EXPERIENCE

### Hammondcare, Sydney South West — *Specialised community carer*

March 2023 - Present

- Visited on average 6 clients per day to tend to personal care, light domestics, socialisation and transport.
- Amazing communication skills with aged clients
- Experience with Dementia and many advanced medical diagnosis' such as motor neuron disease, parkinsons, mental health disorders, mobilisation issues.
- Authentic relationships when caring for clients.

### Mcdonalds, Tahmoor — *Crew Coach*

February 2019 - February 2023

- In charge of training all new employees on workplace safety and rules.
- Exceptional customer service, positive attitude towards problem resolving.
- Completed my managers portfolio/courses and on the floor management work.

## EDUCATION

### University Of Wollongong, Wollongong — *Bachelor's Of Nursing*

February 2023 - Present

I am currently undertaking my Bachelors Of Nursing course At UOW as of which i am now in my 2nd year out of 3. I study full time so I have availability to work as much as possible (i currently do 2 half days of study per week). However with this course, i have to complete certain hours of clinical placements but plenty of notice will be given for these placements and for exams.

### Wollondilly Anglican College, Bargo — *Complete year 12*

February 2015 - November 2022

Followed my learning through to year 12 where I completed my HSC and received my early entry offer to continue and excel my learning at University.

## SKILLS

• I am currently a qualified AIN due to my Nursing course which enables you to be a qualified Ain on completion of your first year.

• I have my First Aid Certificate (completed 10/06/2021) but will need renewing in a few months time.

• My Fire training Certificate (completed 29/09/2022) is due for renewal, I am happy to get this done if needed for the job.

• Amazing communication skills.

• Experience with problem solving and conflict resolution in both previous jobs (customer frustration, Clients with dementia getting upset and knowing how to de-escalate these situations.

## AWARDS

**Reward and Recognition -**  
Voted by peers and management for the care of a client. (Hammondcare)

## LANGUAGES

English

