

XINGFEI ZHANG

Permanent Resident • 0403028022 • faydai6789@gmail.com

I have completed the **Certificate 3 in Individual Support (Ageing)** course in **TAFE** and 120hours (about 3weeks morning shifts) work placement in nursing homes. I gained positive feedback from diverse residents and valuable experience working with professional staff. I understood extensive knowledge about Aged Care industry as well as how to implement them in practice. I am seeking a Full time/ Part time/Casual position as a Support Worker in Aged Care facilities to get back to work after giving birth and raising a child for five years.

Experience

OCT 2023 – NOV 2023

Assistant in Nursing | BaptistCare Shalom Centre & Meadowbank Grove

Provide direct support to individuals with diverse needs in residential settings.

Assist residents with Personal Care needs and Activities of Daily Living.

Implement and adjust personalized Care Plans, tailored to individual needs and goals.

Dedicated to building positive relationships, promoting independence, and enhancing the well-being of residents.

Update accurate and concise documentation in residents' files.

Work under the direction of Registered Nurses and collaborate with team members.

MAR 2016 – DEC 2018

Waitress | Top One Seafood Restaurant & YX Mini Hotpot Restaurant

Serve customers with enthusiasm and politeness.

Listen attentively to customers' preferences and special requests.

Describe menu items to customers and make recommendations.

Notifying the kitchen of any special requests or dietary restrictions.

Ensuring that each dish meets quality standards before serving.

Addressing customer concerns or complaints in a professional manner.

Skills

Transferable skills in providing care and compassion to others.

Effective written and verbal communication skills reflected in report and handover.

Excellent organization and time management skills like making care plannings.

Ability to adapt to change and enjoy working in collaborating with health professionals and other service providers.

Education

JUL 2023 – DEC 2023

CERTIFICATE 3 IN INDIVIDUAL SUPPORT (AGEING) | TAFE

SEP 2007 – JUN 2011

Bachelor of Building Environment and Equipment Engineering | Shanghai Ocean University

References

Full name: Geeta Perera

Employer: BaptistCare Shalom Centre

Position: Educator/RN

Mobile: 0 412739159

Email: GPerera@baptistcarre.org.au

Full name: Molly Sebastian

Employer: TAFE

Position: Teacher/RN

Mobile: 0425210384

Email: molly.sebastian1@tafensw.edu.au