

PROFILE

An experienced care worker with a passion for helping vulnerable individuals improve their quality of life. Comfortable in a fast-paced and ever-changing environment. Well organized and detail-oriented, able to maintain accurate customer information and handle safeguarding concerns.

CONTACT

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EDUCATION

TAFE NSW

Diploma of Nursing
July – January 2025

Certificate 111 – Assistant in Nursing
July – November 2023

Sydney Private Hospital – Work Placement

The Sydney Business and Travel Academy

General English
August 2023

De La Salle, Philippines

Senior High School
June 2020 – October 2022

RANA LLOUREN URI RAMOS ROSALES

PASSIONATE CARE WORKER

WORK EXPERIENCE

Bupa Aged Care - Carer – January 2024 to current

- Supported service user's day to day living, including hygiene, grooming, cleaning and help with meals
- Monitored medication (reminders, replenishing supplies, administering if necessary)
- Covered evening, weekend and night shifts as needed, demonstrating flexibility and willingness to work at short notice

HomeCaring - Support Worker – April 2023 to December 2023

- Supported service user's day to day living, including hygiene, grooming, cleaning and help with meals
- Monitored medication (reminders, replenishing supplies, administering if necessary)
- Covered evening, weekend and night shifts as needed, demonstrating flexibility and willingness to work at short notice

Nanny/Housekeeper – April 2023 to current

- Provided nanny services to parents on an as-needed basis
- Cared for children aged 7 months to 13 years old
- Transported children to school, appointments, extra curricular activities and other engagements required
- Perform housekeeping duties

CONCURRENT EMPLOYMENT WHILE STUDYING

Mang Joe's Eatery (Family Business)

January 2019 – December 2022

- Altered the menu based on seasonal offerings and customer feedback
- Promote and market the restaurant through social media
- Developed and documented store opening and closing procedures
- Managed reservations by calling customers ahead of time

Ramos Motor Supply and Services

June 2020 – December 2022

- Founded a business based around the needs and popularity of motor vehicles in my area
- Grew a loyal client based through community and social media connections
- Oversees everyday sales, audits weekly, and monthly incoming and out coming products and overall business growth
- Monitored competitor outcomes and market trends

Zalameda Furnitures

October 2021 – December 2022

- Enhanced success of advertising strategies by boosting engagement through social media and other digital marketing approaches
- Monitored customer buying trends, market conditions, and competitor actions to adjust strategies and achieve sales goals

- Ensure information is accurate and valid by creating and updating records
- Receive and process sale orders online, or via phone and email

ACHIEVEMENTS

- Delivered restorative care and helping them at the peak of their abilities and preventing further impairment.
- Assisted people aged from 60 to 95.

STRENGTHS



Problem Solving

Solved related issues for vulnerable customers resulting to satisfaction rate.



Customer Service

Proved excellent customer service resulting to positive feedback.



Adaptability

Successfully managed changing priorities and handled emergencies with composure.

SKILLS

- First Aid
- Working with Children Care
- National Disability Insurance Scheme Worker
- Personal Care
- Multi-tasking
- Planning
- Reliability Flexibility
- Resilience
- Empathy

