# KENNETH MAYO



COMMUNICATION: Average oral and written communication skills and strong public relations skills

LANGUAGE: Average English Language Proficiency

MANAGEMENT: Goal-oriented and competent in team building and multitasking

COGNITIVE: Skill-full in organizing and prioritizing goals, adept at problemsolving and working under pressure

TECHNICAL: Proficient in Microsoft Operations

# CERTIFICATES & QUALIFICATIONS

LEARNER DRIVER'S LICENCE-AUGUST, 2029

AUSTRALIAN RED CROSS

PROVIDE CARDIOPULMONARY RESUSCITATION (HLTAID009) PROVIDE BASIC EMERGENCY LIFE SUPPORT (HLTAID010) PROVIDE FIRST AID (HLTAID011) CERT REF CODE: 14703138-9311227

NDIS QUALITY AND SAFEGUARDS COMMISSION

New Worker NDIS Induction Module (ZUCnY6BBR8)

Supporting Safe and Enjoyable Meals (YQcCalwxQI)

Supporting Effective Communication (qkCF4dayIV)

Worker Orientation Module – 'Quality, Safety and You' (qG9hlEGoFq)

RESPONSIBLE SERVICE OF ALCOHOL (RSA) CERT REF CODE: 75810 I'M ALERT FOOD SAFETY TRAINING COMPLETER

> FOOD HANDLER BASICS CERT REF CODE: ER99RQT3

OBJECTIVE

Enthusiastic and dedicated individual with a strong academic foundation and a passion for serving people. Seeking an entry-level position to gain practical experience, develop professional skills, and contribute positively to your company. Eager to learn and grow while embracing the opportunity to make a meaningful impact.

#### EDUCATION

<u>PHILIPPINES</u>

INSTITUTION:

LYCEUM OF THE PHILIPPINES UNIVERSITY - MANILA GRADUATE DEGREE: BACHELOR OF SCIENCE IN INTERNATIONAL TRAVEL AND TOURISM MANAGEMENT - MAGNA CUM LAUDE

(JUNE 2015-JUNE 2019) <u>A U S T R A L I A</u>

INSTITUTION:

KINGSFORD ACADEMY AUSTRALIA - SYDNEY VET COURSE: CERTIFICATE IV IN AGEING SUPPORT (APRIL 2024-EXPECTED THIS MARCH 2025)

# WORK EXPERIENCE

AUSTRALIA

Work Placement – Pembroke Lodge, Minto NOVEMBER 2024 – JANUARY 2025

- Assisted residents with daily living activities, fostering a supportive and engaging environment.
- Supported dementia care residents through tailored programs and activities to enhance quality of life.
- Collaborated with the lifestyle team in organizing leisure activities, wellness programs, and cultural events.
- Provided compassionate care under supervision, ensuring resident safety and well-being.
- Gained experience in palliative care, nursing support, and allied health services.

#### JUNIOR SUSHI CHEF

SUSHI ON FIRE - NARELLAN, JAN - SEP 2024

SUSHI HUB - CAMPBELLTOWN SEP 2024 - PRESENT

- Prepared sushi and sashimi dishes under the guidance of the head sushi chef
- Assisted in daily kitchen operations, including prepping ingredients
- Provided excellent customer service, engaging with guests to explain menu items

(continued)



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NSW 2560

# WORK EXPERIENCE

PHILIPPINES

#### IMMIGRATION OFFICER I (PERMANENT-PHILIPPINES)

- Conducts Arrival and Departure formalities for both Filipinos and Foreign Nationals
- Answer immigration-related call queries
- Prepare communication and guidelines for the Deputy Chief for Administration

BUREAU OF IMMIGRATION, JUN 2021 - JAN 2024

#### JOB ORDER (CONTRACTUAL-PHILIPPINES)

- Handled administrative work and or compliance with the office
- Assessment of working and marriage visa application
- Derogatory checking of working and marriage visa applicants
- BUREAU OF IMMIGRATION, JUN 2019 MAY 2021

# CHARACTER REFERENCE

MANISHA PAUDEL (EDUCATOR - REGISTERED NURSE) +61 410 035 171 MAY ANN LOBERIZA (RAO/LIFESTYLE COORDINATOR) +61 421 112 779 TIARA ABEGAIL (SUSHI HUB CAMPBELLTOWN - MANAGER) +61 451 522 177 XUN ZHENG (SUSHI ON FIRE - OWNER) +61 421 169 136