



## SUMMARY

Dedicated support worker committed to providing compassionate care and assistance to individuals in need. Proficient in promoting independence and enhancing quality of life by creating a nurturing and supportive environment. Experienced in fostering dignity, respect, and comfort for those under care, with a genuine commitment to making a positive impact on the well-being of individuals.

## EDUCATION

### Certificate III in Individual Support

Linx Institute  
October 2023 - Ongoing

### Bachelor of Science in Medical Technology

General Santos Doctors' Medical School  
Foundation, Inc.  
June 2013 - March 2017

## SKILLS

- Good communication skills to interact with residents, families, and healthcare professionals
- Compassionate in providing care to the residents
- Adaptability to address the diverse needs of the residents
- Ability to create a positive and supportive environment for residents

## CERTIFICATIONS

- Pathology Collection Certification
- Registered Medical Technologist in the Philippines

## REFERENCES

### Carla Katrina Castillo

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### Andy Tan

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andy@supportproviders.au

## PROFESSIONAL EXPERIENCE

### Support Worker

Support Providers Pty Ltd | February 2023 - May 2023

- Assisted residents with daily activities, including personal care and mobility support
- Administered medications according to prescribed schedules
- Monitored and documented residents' health and well-being
- Provided emotional support and companionship to enhance residents' quality of life
- Collaborated with healthcare professionals and communicated effectively with family members
- Ensured a clean and safe environment for residents
- Participated in care planning and team meetings to optimize resident care. Assist residents with daily activities

### Medical Technologist II - Department of Health (Philippines)

Center for Health Development XII - SOCCSKSARGEN | 2017 - 2022

- Conducted medical tests and diagnostics in the community, specializing in sample collection and analysis.
- Operated and maintained medical equipment to ensure accuracy and reliability.
- Effectively interpreted and communicated test results to healthcare providers.
- Collaborated with diverse healthcare professionals to optimize patient care.
- Educated and counseled patients on procedures and test preparations.
- Maintained meticulous records of tests, results, and patient information.
- Conducted diagnostic tests for Sexually Transmitted Diseases including HIV, and syphilis testing, emphasizing confidentiality and compassion.
- Implemented and adhered to established protocols, ensuring accuracy and reliability of results.
- Collaborated with public health initiatives to promote awareness and prevention.
- Participated in community outreach programs to enhance testing awareness and accessibility.
- Responded to public health emergencies, including COVID-19.
- Implemented diagnostic tests for infectious diseases during emergencies.
- Collaborated with public health agencies to track and report cases, contributing to community health initiatives.
- Assisted in developing and implementing infection control and prevention protocols.
- Educated the community on preventive measures and health practices during emergencies.
- Worked closely with healthcare teams to ensure a coordinated and timely response.
- Maintained flexibility in adapting laboratory practices to address emerging health threats.