# **KEWALKUSHMA**

#### CONTACT

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#### P R O F E S S I O N A L S U M M A R Y

Ambitious individual with strong organizational and multitasking skills, as well as an aptitude for technology. Ready to apply knowledge and skills to any challenge.

#### REFERENCES

Jasmine - Nobby's Cafe

## A V A I L A B I L I T Y

Full Timer

## EXPERIENCE

# FOH Team Member (Casual)

2022.10 - Present

Nobby's Cafe, Terrigal,

- Demonstrated exceptional communication skills while interacting with guests, staff, and management.
- Operated POS system efficiently to process payments accurately.
- Utilized problem-solving skills to handle difficult situations effectively.
- Communicated needs to management for escalating issue resolution.

## Carer

2022.02 - 2022.08

Afea Care Services, Parramatta,

- Built strong relationships with clients to deliver emotional support and companionship
- Assisted patients with daily living activities, promoting independence and dignity
- Assisted with dressing guidance, grooming, meal preparation, and medication reminders
- Used adaptive equipment like lifts walkers wheelchairs safely efficiently improving accessibility mobility independence.

# EDUCATION

#### Cube Institute,

Sep 2021

Certificate III in Individual Support

# White House School of Hotel Management Nepal,

Apr 2017

Bachelor of Hotel Management

## SKILLS

Personal Hygiene Assistance Service Documentation Time Management Caring Companionship Problem Identification Decision Making