

KATELIN DIVALL



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PROFESSIONAL SUMMARY

I am a hardworking passionate person who loves helping people. My goal in life is to make people happy and to do what I love. I have a lot of experience in many different fields and I am an adaptable person when it comes to learning new skills. With my bubbly and driven personality, I am a great asset to any team

SKILLS

- Love having a chat and getting to know people
- Honest and Approachable
- Strives to meet new goals and targets
- Can help team members solve problems when needed
- Can confidently use IT skills to organise data

EDUCATION

Open Foundation

Central Coast • 12/2020

No Degree: Nursing And Poetry

TAFE NSW

NSW • 06/2019

No Degree: Certificate 3 in Individual Support in Disability

CERTIFICATIONS

Responsible Service of Alcohol Certificate

Diploma of Musical Theatre - 2017

Working with Children's Check

CPR and First Aid Certificate

Police Check

Epilepsy Essentials - Epilepsy Action

WORK HISTORY

AMPEY - Disability Support Worker

Central Coast • 06/2024 - Current

- Drove clients safely to social activities and appointments.
- Provided high level of physical support by lifting, adjusting, and moving clients.
- Provided assistance in daily living activities by dressing, grooming, bathing, and toileting patients.
- Kept accurate records for client files and handled related paperwork.

Sunnyfield - Disability Support Worker

Central Coast, NSW • 03/2022 - 08/2023

- Drove clients safely to social activities and appointments.
- Provided high level of physical support by lifting, adjusting, and moving clients.
- Enhanced quality of life for clients with physical and intellectual disabilities through compassionate care and assistance.

Hire Up - Disability Support Worker

Central Coast, NSW • 06/2021 - 03/2022

- Developed strong interpersonal relationships with clients, earning their trust and respect through consistent empathy and understanding.
- Kept detailed daily logs with care actions, patient behaviour's, and incidents.
- Cleaned house, ran errands, managed laundry, and completed weekly grocery shopping.

The Orchards Aged Care - Aged Care Worker

Central Coast, NSW • 11/2020 - 07/2021

- Remained alert to problems or health issues of clients and competently responded.
- Conferred with supervisor to discuss patient condition and medical care.
- Provided emotional support to families during difficult times, offering reassurance and guidance.

Australia

Dysphasia Training - Healthcare
Australia

- Administered medications according to doctor's orders, maintaining accurate records for safety purposes.

Opal Aged Care - Aged Care Worker

Central Coast, NSW • 02/2020 - 11/2020

- Remained alert to problems or health issues of clients and competently responded.
- Conferred with supervisor to discuss patient condition and medical care.
- Provided emotional support to families during difficult times, offering reassurance and guidance.

Life Without Barriers - Disability Support Worker

Central Coast • 07/2019 - 01/2020

- Drove clients safely to social activities and appointments.
- Provided high level of physical support by lifting, adjusting, and moving clients.
- Provided assistance in daily living activities by dressing, grooming, bathing, and toileting patients.
- Kept detailed daily logs with care actions, patient behaviors, and incidents.

Doyalson Wyee RSL Club - Bar Attendant

Central Coast, NSW • 12/2017 - 07/2019

- Enhanced customer experience by providing exceptional service and attending to their needs promptly.
- Successfully collaborated with other staff members to provide seamless service during high-volume periods.
- Bussed bottles and glassware to maintain clean bar area.
- Restocked ice, condiments, and snacks.

Toukley RSL - Bar Attendant

Central Coast, NSW • 06/2017 - 12/2017

- Enhanced customer experience by providing exceptional service and attending to their needs promptly.
- Successfully collaborated with other staff members to provide seamless service during high-volume periods.
- Operated and closed down bar station according to sanitation regulations and safety standards.
- Learned how to make wide variety of mixed drinks.

Lakes Grammar - Drama Teacher

Central Coast, NSW • 01/2017 - 12/2017

- Modeled creative acting styles and techniques encompassing varied history genres and performance techniques.
- Exposed students to diverse content to build perspective in drama pedagogy.
- Enhanced student creativity by incorporating improvisation techniques and role-playing activities in lessons.
- Implemented effective classroom management techniques to provide safe, calm learning environment.

McDonald's Wadalba - Customer Service Cashier

Central Coast, NSW • 04/2014 - 07/2017

- Provided support to fellow cashiers by stepping in during breaks or assisting with complex transactions as needed.
- Assisted in training new employees, ensuring they were knowledgeable about company policies and procedures.
- Handled high-pressure situations calmly, maintaining composure during busy periods or difficult interactions.
- Handled cash with high accuracy and took care to check bills for fraud.

INTERESTS

- Music
- Performing in Musical Theatre Productions
- Reading Tarot Cards and buying new crystals
- Taking my two dachshunds for a walk on the beach
- Listening to gratitude podcasts
- Reading True Crime books
- Going to the gym
- Cooking desserts
- Exploring famous landmarks, historical sites, and cultural attractions in a new destination.