

Heart Delos Santos

Ettalong Beach, NSW, 2257

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Career Objective

Skilled Collaborator and enthusiastic. Stays on top of current and expected demands, quickly realigning tasks to handle needs. Dedicated to first-rate communication and team success.

Skills

Professional Skills Customer Service | Fast Learner with Flexible use of Initiative | Bilingual (Tagalog) | Adaptive | Team Player

Technical Skills POS System | Microsoft Office | Adobe Applications | Maya | Medsig | Manad Plus

Work Experience

2024-2025 **Peninsula Villages Aged Care**, Umina Beach, NSW
Care Staff, Medicator

2022-2024 **Ettalong Bowling Club**, Umina Beach, NSW
Bar Staff, Gaming Attendant, Floor Supervisor

2020-2022 **La Fiamma Pizzeria**, Ettalong Beach, NSW
Bartender, Waitress, Mentoring new employees

2019-2020 **Uniqlo**, Chatswood, NSW
Customer Service, Monitoring Inventory, Operating cash registers

2019 **Republik Cafe**, Ettalong Beach, NSW
Kitchenhand, Food Preparation, Cleaning

2018 **Samboy Pizza**, Umina Beach, NSW
Customer Service, Cashier, Food Preparation, Cleaning

2018 **Batty's Fish and Chips**, Umina Beach, NSW

Customer Service, All rounder, Food Preparation, Cleaning

2018 **The Salvation Army**
Fundraising for the Red Shield Appeal

Education

2019 Brisbane Water Secondary College
2020 Certificate IV Real Estate, Gosford, NSW
2020 Certificate II Animal Studies, Gosford, NSW
2022 Certificate IV Leadership and Management, Mingara, NSW
2024 Certificate III Individual Support (Ageing), Peninsula Villages
2025 Diploma of Nursing, St Leonards, NSW (In Progress)

Certificate

RSA - BarMax
RCG - Intercept Group Training

References

- Candice Amanda Botfield | 0414 554 325 | candicebotfield@hotmail.com
- John Potton | 0466 341 443 | john_potton@hotmail.com