



THI NGUYEN

Support Worker

■ CONTACT

☎ 0491113370

📍 nguyenthidiemo50489@gmail.com

✉ Bankstown NSW

■ SKILLS

- Listening
- Effective communication
- Teamwork
- Patience
- Guest Relation

■ EDUCATION

CER IV IN AGEING SUPPORT

LEAD COLLEGE

2024

DIPLOMA IN COMMUNITY SERVICES

LEAD COLLEGE

Mar 2025 - Sep 2026

■ CERTIFICATIONS

CPR

First Aid

Hoist Operation

■ SUMMARY

As Support Worker with over 1 year experience in assisting the clients including respite care, attendance care, palliative care especially for who had challenging behaviors and support them in specific circumstances. I am looking for more opportunities in connecting and helping many residents in nursing home then obtaining their main goal is independence in the community

■ WORK EXPERIENCE

COMMUNITY SUPPORT WORKER AT LUMIA CARE

11/2024 - PRESENT

- Assisted the clients in personal care including grooming, dressing and bathing.
- Prepared meals, household chores and transport to appointments or social activities.
- Open communication with the client and family member.
- Monitoring emotional and well-being of the life. Ensure the client's privacy in activities

CARE WORKER AT BOOST CARE

12/2024 - PRESENT

- Provide emotional support and companionship to clients with mental health.
- Encourage clients to engage in social activities and community programs.
- Observe and document changes in clients' mental health and well-being.
- Assist clients in attending medical appointments, therapy sessions, or support groups.



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■ LANGUAGE

Vietnamese

English

SUPPORT WORKER AT MEDITECH STAFFING

01/2024 - 11/2024

- Assist clients with daily hygiene tasks, including bathing, dressing, grooming, and toileting.
- Support clients with mobility, including transferring, lifting, and positioning using appropriate equipment.
- Help clients with eating and drinking, including meal preparation if required.
- Support clients with dementia or other cognitive conditions, ensuring their safety and well-being.
- Communicate effectively with nurses and other healthcare staff regarding residents' needs

■ WORK EXPERIENCE

BAKER AND SELLER

08/2023 - 12/2024

- Greet and assist customers in selecting products.
- Provide product knowledge and recommendations based on customer needs.
- Process transactions, including cash, card, and digital payments.
- Maintain an organized and clean sales area.
- Monitor stock levels and report inventory shortages.

■ WORK PLACEMENT

CARER AT GROUP HOME NATIONWIDE CAREPLUS

11/2024 - 12/2024

- Communicated with the clients who have challenging behaviors.
- Support clients in changing urinary catheter care and personal care.
- Help with cleaning, laundry and meal preparation.
- Assist with doctor appointment