

CATHERINE TANYARADZWA MASAKADZA

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PROFILE

I am a motivated and hardworking student willing to learn new things.

Organized and dependable candidate successful at managing multiple priorities with a positive attitude.

HOBBIES

Cooking
Baking
Hockey

EDUCATION

Diploma in Community Services(2023-date)

Certificate IV in Community Services (2023)

CPR and First Aid (2023)

Working with children check (2023)

HSC(2021)

WORK EXPERIENCE

McDonalds (Crew member)

2022-Present

- Taking orders from customers and cash handling
- Cleaning the restaurant in line with the hygiene procedures
- Preparing and Packing orders with accurately
- Delivering good customer service during busy periods
- Assisting other team members with tasks

Achievements

Best crew member of the month

Achieved results by completing tasks with accuracy and efficiency.

KFC(Team member)

2023 -Present

- Taking orders from customers and cash handling
- Assisting customers with special needs while communicating with them politely and patiently
- Delivering orders in line with required targets time frames
- Resolving customer complaints

Allity Aged Care(Assistant in nursing)

2023 -Date

- Assisting residents with personal care needs including showering
- Assisting with medication administration
- Meal preparation and feeding residents
- Arranging social activities
- Accompanying residents to appointments

REFERENCES AVAILABLE UPON REQUEST
