AILSHIN PATERSON

♥ MOSS VALE, AUSTRALIA **€** 0426499040

• DETAILS •

Moss Vale Australia 0426499040 <u>ailshin@icloud.com</u>

SKILLS

Decision Making

Leadership

Effective Time Management

Adaptability

Ability to Work in a Team

Customer Service

Communication Skills

Ability to Work Under Pressure

Analytical Thinking Skills

Communication and Presentation

Computer Skills

Fast Learner

PROFILE

I am currently studying for a Diploma of Nursing at UOW College (Endorsed Enrolled Nurse) and have plans to continue studying further at Western Sydney University to achieve a Bachelor of Nursing (Registered Nurse). Im a hard worker and a quick learner making it easy for me to fit into any role and perform with quality at all times.

EMPLOYMENT HISTORY

Deli Assistant/Baker at Ashcrofts Supa IGA, Moss Vale 2016 – 2020

- -Developed and displayed knowledge of food safety and sanitation standards
- Ran a production schedule and product orders
- Prepared and delivered goods to numerous customers a day
- Worked within a strict time-limit
- Adhered to safety precautions and suggestions

Service Supervisor at Coles, Moss Vale

2020 — 2022

- Oversaw a team of 6+
- trained new service team employees
- Sustained a high level of customer service and quality assurance

- supported customers with questions and provided suggestions/alternatives as needed, both in store and over the phone

Canine Carer at Dogue Country Retreat, Berrima

2021 — Present

- Performed light grooming

- Administered medication and managed diabetes and epilepsy and general animal first aid

- Adhered to a strict feeding schedule, including working with allergies

- Adhered to a strict cleaning schedule including following infection control and contamination procedures

Delivery expert at Domino's, Moss Vale

2022 — Present

- Transported customer deliveries from the restaurant to customers' location within a specified time limit

- Followed the best route
- Processed both cash and card payments in person and over the phone
- Prepared food in accordance with national food safety standards
- Took inventory
- Clean equipment daily with care and correct products

EDUCATION

Higher School Certificate (HSC), Southern Highlands Christian School, Bowral 2007 - 2020

COURSES

P Diploma of Nursing , UOW College July 2022 — December 2023

REFERENCES

• References available upon request