

ANNA VANESSA MEDRANO

SUPPORT CARE WORKER

CONTACT

☎ 0451 625 287

✉ medranoannav03@gmail.com

📍 1/22 Station St., Kogarah, NSW 2217

SKILLS

- Precision and attention to detail
- Efficient organisational skills
- Time management
- Effective communication skills
- Team Player
- Culturally sensitive
- Problem solving

EDUCATION

Certificate III in Individual Support Linx Institute

September 2023 — Present

Certificate III in Pathology Collection

TrEd College

January 2023 - September 2023

Bachelor in Medical Laboratory Science

Saint Louis University

2014 — 2020

LANGUAGES

English

PROFILE

Results-driven professional with a robust background in healthcare and customer service. Proven expertise as a Phlebotomist/Generalist in a laboratory hospital, adept Cashier, and efficient Coffee Pick Packer. Currently pursuing Individual Support, complementing existing certification in Pathology Collection.

Demonstrates a commitment to delivering exceptional care and leveraging a diverse skill set. Enthusiastic about contributing to the well-being of others while maintaining a professional edge.

WORK EXPERIENCE

Coffee Pick Packer

GRAND' CRU COFFEE

March 2023 — Present

- Picking online coffee orders
- Packing coffee beans
- Ad hoc warehouse duties

Cashier

THAI KEE IGA SUPERMARKET

March 2023

- Registers sales on a cash register by scanning items, itemising and totaling customer's purchases
- Resolves customer issues and answers queries
- Process return transactions and discounts purchases by redeeming coupons

Phlebotomist | Generalist

Saint Louis University Clinical
Laboratories

July 2019 — January 2020


- Getting patient's blood sample for processing
- Manual processing of blood samples for Clinical Chemistry, Serology, Blood Bank and Hematology
- Conducts chemical analysis on various body fluids such as urine, blood, saliva, and bile
- Manual processing of tissues in Histopathology, urine in Clinical Microscopy and stool in Parasitology
- Manual analysis and monitoring of microbial culture
- Hands on experience on sperm analysis
- Good microscopic ability
- Properly and safely disposal of hazardous and infectious waste and materials
- Respects patient confidentiality laws


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REFERENCES


Carla Katrina Castillo — Registered Nurse

 0420 720 404

 Carla@linx.edu.au

Aimee Guibone — Senior Packer

 0451 711 802

 Guiboneaimee18@gmail.com

WORK EXPERIENCE

Phlebotomist | Generalist

Region 1 Medical Center

July 2019 - December 2019

- Getting patient's blood sample for processing
- Processing of blood samples for Clinical Chemistry, Serology and Hematology
- Conducts chemical analysis on various body fluids such as urine, blood, saliva, and bile
- Prepares blood and plasma for transfusions by performing compatibility tests
- Volunteered as phlebotomist during blood donation drive
- Stocks and organizes laboratory supplies and maintains hospital inventory records
- Properly and safely disposals of hazardous and infectious waste and materials
- Respects patient confidentiality laws
- Can operate Laboratory Information System (LIS)