# Aakriti Pun

#### akriteepunmagar@gmail.com

0450434061 18/20 station road, Auburn NSW, Australia

## SKILLS

- Guest Relations
- Operational Efficiency
- Portioning
- Staff Leadership
- Complaint Handling
- Staff Supervision
- Effective Client Communication
- Quick Learner
- Maintaining Quality Assurance Standards
- Performance Strategies
- Safe Handling Standards
- First Aid and Safety
- Flexible Schedule
- Mobility Support
- Experience providing support to individuals.
- First Aid and Manual Handling Certified
- Dependable and Responsible

## **EDUCATION**

Western Sydney International College- Foundation Study Programmed in Nursing

• July 2022- Feb 2023

Western Sydney University- Bachelor of Nursing

• March 2023- Feb 2026

## CERTIFICATIONS

## Certificate III in Individual Support (Ageing, Home, and Disability)

## **PROFESSIONAL PROFILE:**

Implementing nursing skills and building strategies to exceed expectation of Stakeholders. Hardworking and passionate with strong organizational skills.

## WORK EXPERIENCE:

Bupa Aged Care, Dural

May 2023 – still working. Working as a casual AIN on Bupa Aged Care, Dural since May 2023. • Provided clients with emotional support and companionship. Maintained a clean and organised environment for happiness and safety.

- Supported bathing, dressing and personal care need.
- Followed care plan and directions to administer medications.
- Improved patient outlook and daily living through compassionate care.
- Aided with mobility of individuals and continually monitored safety.
- Recorded client status progress and challenges in logbooks and reports.

#### **Catering HQ Waitress**

Ashfield, NSW |August 2022 - January 2024

- Remained calm and poised when dealing with difficult customers or during busy shifts.
- Kept server areas clean and stocked to increase efficiency while working tables.

• Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.

• Followed health and safety regulations relevant to hospitality industry to minimize accidents, incidents, and liability to restaurant.

#### **Hungry Jacks**

June 2022- August 2022 Worked in a busy and rush environment and excellent verbal communication skills.

#### References

RN Shila Gurung Shila.m.gurung@svha.org.au 0424717641

Ashim Thapa (shift manager) Yammagar1239@gmail.com 0401404181

Deepa Gurung EN deepagrg8889@gmail.com