

### Greetings from the DON

It's good to start the new year with positivity.

I would like to extend my sincere appreciation and gratitude to the current 26 employees of Milford House who have been dedicatedly working for this facility for over 5 years, with one staff member for over 30 years, thank you all for your unconditional contributions.



The list is as follows with the corresponding years of service:

**Martin A. – Maintenance 30 years**

**Jimena Q. – AIN 29 years**

**Theresa L. – GSO – 26 years**

**Cora M. – Chef 25 years**

**Uila P. – Catering Assistant– 25 years**

**Feng C. - AIN – 20 years**

**Maria D. – Catering Assistant -19 years**

**Margaret N. - AIN – 17 years**

**Nasrin S. - AIN – 17years**

**Runu K. - AIN 16 years**

**Freweyni B. – Catering Assistant – 15 years**

**Mele T. - AIN -14 years**

**Norma G. - AIN – 13 years**

**Margaret A. - AIN – 11 years**

**Bryan W. - AIN 10 years**

**Ria Y. - AIN – 10 years**

**Vaulina V. - Housekeeping -10 years**

**Sue H. - RAO – 9 years**

**Kaloni M. - AIN – 9 years**

**Pop R. - GSO – 8 years**

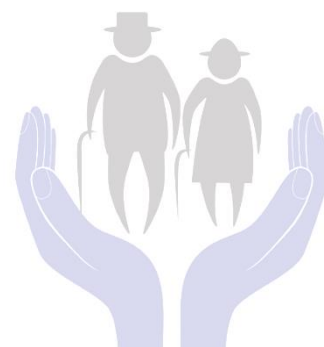
**Prativa S. - AIN/NAAR – 7 years**

**Hong Mei Z. - AIN – 6 years**

**Sekai S. - RN – 6 years**

**Jonathan D. – RN CNS – 6 years**

**Sita S. – AIN/NAAR 5 years**



I would also like to welcome Anne K as the new addition to our group of Recreational Activity Officers and with her contributions we were able to amend few of the group activities that focus more on quizzes and other brain exercises, dancing with family participation and other activities that majority of the residents enjoyed; the residents' participation has increased in the last 2 months.



### Special Moments

**101<sup>st</sup> Birthday Party** - was celebrated by one of our residents. You are very special and surely honour is due for all the great things that you've done in your life. Happy 101<sup>st</sup> Birthday Ivy!



**Australia Day** – was celebrated in Aussie themed activities like Australian quizzes, trivia, and music.



**Valentine's Day** – The residents decorated their own Valentine's Day cupcake and sing along to their favourite love songs.



### What's new?

Besmed commenced providing services to Milford House Nursing Home in January 2023 as the provider of an online platform. The system has assist the facility with accuracy and safe medication administration which benefit the residents, easy online accessibility for the doctors to manage the residents medication charts when changing to new orders or stopping the current order, scripts directly sent to the pharmacy for the delivery of required medication in a timely manner.



THC catering manager introduced new sets of menus this February 2023 with the main focus on variety with good quality and great taste to cater for residents from different cultural background and religions, with different health and medical conditions as well as Australian's palate.



*Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skillful execution; it represents the wise choice of many alternatives*

~Willa A. Foster