

THOMPSON HEALTH CARE

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To Our Residents and Relatives

This is in further continuation of our weekly updates.

It has been almost a week since NSW has eased the restrictions. I trust there will be a lot more community activity especially with schools going full time from next week.

As promised last week we have reflected on the data and are considering easing our visiting protocols from June 1st.

From June 1st we will have a designated area within the home and visitors will be requested only to meet in the designated area. The visits will be in a very controlled environment inside the facility and strictly by appointments only.

The Director of Nursing will communicate with you with further details.

We have always promoted and encouraged compassionate visits, they will continue to remain unchanged.

We will monitor on a weekly basis and continue with our risk assessment. If there is a second wave of cases we will again curtail the visits, alternatively the protocols will be further eased if things are under control.

Our Wellness Check and temperature taking will certainly continue throughout the winter season and beyond if health advice indicates as such. Social distancing and all increased infection control practices will remain.

Kindly note that as per Department of Health it is mandatory to provide evidence of the Flu vaccine when visiting nursing homes.

I take this opportunity to sincerely express our gratitude for your kind co-operation and overwhelming support. It has been an exceptionally good team effort, thanks.

Please don't hesitate to contact Sonia or myself should you require further clarification.

Yours sincerely

Mak Bhide

CEO

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