

THOMPSON HEALTH CARE

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To Our Residents and Relatives

We are very overwhelmed by your generous support for the Thompson Health Care initiatives. We understand this is a challenging time for everyone, please be assured though that we maintain our unwavering focus on the wellbeing of your loved ones in our care.

We wish to acknowledge your letters and emails of appreciation. It really means a lot for us. The team is indeed very grateful for this kind feedback.

We understand that the upcoming Easter holiday long weekend will be difficult for many families unable to see each other. The Government has also announced restrictions to continue over the long weekend.

With this in mind we will have extra Staff and Wellbeing Officers working on Easter Sunday to help facilitate communication with the family members.

We will continue to monitor the COVID-19 crisis and endeavor to be well prepared to manage the ensuing risk.

Very sincere thanks for the ongoing support and understanding during a very difficult time. I take this opportunity to wish you a Happy Easter. Take care and stay safe.

As always please do not hesitate to contact me if you need any further clarification or information.

Yours Sincerely

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Mak Bhide CEO <u>mak@thc.net.au</u>