



## THOMPSON HEALTH CARE

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To Our Residents and Relatives

This is in continuation of our update letter dated November 30<sup>th</sup>. Firstly we wish to take the opportunity to wish you well for the festive season.

Merry Christmas and a happy New Year. Hopefully the New Year will usher in the much needed serenity to us all.

We also wish to update regarding the wonderful Christmas parties our residents have had in some of our homes including visit from Santa. Albeit a bit different, our residents did have a good time and our staff made it really special for them.

There has been updated advice from NSW Health today re the visitor protocols in aged care facilities. We have always adhered to and implemented the NSW Health updates.

The Director of Nursing will communicate to the families the local protocols of respective facilities, this may include the continued request to booking a visit.

The wellness check and temperature screening is mandatory and will continue to be in place. We certainly cannot throw caution to the wind and remain cautious in managing the visitor protocols.

I am sure your Christmas day plans are already organised and will encourage you to take your loved one home for Christmas.

We are again grateful for the overwhelming support during a very challenging year. Stay safe over the upcoming holiday period and we look forward to again do our best for 2021.

“Every new beginning comes from some other beginning’s end.” Wishing a very happy and healthy 2021 for all.

Kind Regards

Mak Bhide

CEO

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