



THOMPSON HEALTH CARE

Thompson Health Care Pty Ltd

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To Our Residents and Relatives

This is a continuation of our update letter dated September 4th.

Whilst NSW continues to do very well in the fight against COVID-19, community transmission does still exist and as school holidays begin next week with more people moving around the state, NSW government advice maintains that we should continue with our visitor protocols into our homes at this stage.

Residential Activity Officers will continue to facilitate contact with your loved ones via skype and external visiting areas, wearing masks for our staff is mandatory and we appreciate your continued co-operation in bringing in your own masks to wear.

It's business as usual for all the resident activities in the homes. Kindly visit our website to see some nice photos pertaining to the same.

Compassionate and end of life visits will of course continue at the discretion of the Director of Nursing.

Please continue to be assured that our priority is around mitigating risk and protecting your loved ones, the most vulnerable members of our community.

I take this opportunity to again express our gratitude for your overwhelming support. We are hopefully seeing light at the end of the tunnel and expect relaxation of the visitor protocols after school holidays.

"Remain hopeful: there's always something good and useful after a long period of hardship and despair. "John F Kennedy.

Please do not hesitate to contact Sonia or myself if you would like further clarification.

Kind Regards,

Mak Bhide

CEO

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