



## THOMPSON HEALTH CARE

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31/07/2020

To Our Residents and Relatives

This is in continuation of our update letter dated July 23<sup>rd</sup>.

The situation has worsened since our update last week. The cases and hotspots continue to increase.

We will maintain the status quo and continue with the current visitor protocols for another couple of weeks.

Compassionate visits will of course continue at the discretion of the respective Director of Nursing.

Activities and Lifestyle programmes will continue with the exception of external entertainers.

Contact with your loved ones continues to be very important and our RAO teams in each home are available to facilitate this for you via skype or external visitor areas. We will request your kind compliance with physical distancing when visiting.

***New initiative from Thompson Health Care-***

**We are initiating a new preventative control measure for the staff. From next week all the staff in all the Thompson Health Care homes will be wearing masks as part of their uniform. We are also going to hand out extra masks for the staff using public transport.**

**We will continue to focus on staff education, hygiene, temperature check and wellness check.**

Our utmost priority continues around mitigating risk and protecting your loved ones, the most vulnerable members of our community.

We are overwhelmed by the outpour of support and co-operation from you all.

Please contact Sonia or myself if you would like any further clarification.

Kind Regards,

Mak Bhide

CEO

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