



THOMPSON HEALTH CARE

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25/06/2020

To our Residents and Relatives

This is with continuing reference to our update letter dated June 11, 2020.

The Department of Health have released an update on 23/06/20 titled **NSW Health update - Public Health (COVID-19 Aged Care Facilities) Order (No 2) 2020**.

We wholeheartedly support the same and will implement from July 1.

The Department of Health have circulated a Fact Sheet for aged care facilities, please see link below:

<https://www.health.gov.au/resources/publications/coronavirus-covid-19-information-for-families-and-residents-on-restricted-visits-to-residential-aged-care-facilities>

A quick synopsis for your kind attention-

“Governments have put restrictions in place to protect residents and workers in residential aged care facilities (RACF).

The following people cannot enter residential aged care facilities:

- *People who have returned from overseas in the last 14 days*
- *People who have been in contact with a confirmed case of COVID-19 in the last 14 days*
- *People who are unwell, including with a fever or symptoms of acute respiratory illness (e.g. cough, sore throat, runny nose, shortness of breath)*
- *People who do not have an up-to-date (i.e. 2020) flu vaccination.*

Children of all ages can now visit RACFs. All visitors, including children, must follow any restrictions. This includes visitor numbers, physical distancing and personal hygiene.

Facilities should not allow large group visits.

Care providers understand any limits on visits may pose challenges for families. Providers should manage cases compassionately. This includes giving special consideration to end-of-life situations, palliative care and dementia units. “

As previously advised we were going to commence the room visits from July 1. A quick summary of the changes in line with the above Department of Health order for your kind perusal-

1. Limit visits to a maximum of two visitors at one time per resident.
2. We might request bookings for the room visits. As advised previously the Directors of Nursing will have a discretion for their respective homes.
3. Children under 16 will now be allowed to visit (subject to proof of Fluvax)

4. Please do not visit common areas of residents
5. If you are visiting from interstate please contact the respective Director of Nursing.
6. Some homes might have visiting hours to ensure management and admin. We request your co-operation for the same.

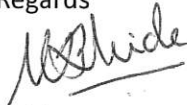
Whilst we are looking forward to welcoming visitors to enjoy the privacy of resident's rooms, we request that physical distancing is still maintained, temperature check and wellness check will also continue as before.

We all have collectively worked to achieve a good outcome, the last thing we can afford is to be complacent. We again request your support to safeguard the most vulnerable members of our community.

Thanks again for your kind co-operation.

Please contact Sonia or myself if you need any further clarification.

Best Regards

A handwritten signature in black ink, appearing to read 'M Bhide', with a horizontal line underneath the name.

Mak Bhide

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