



## THOMPSON HEALTH CARE

Thompson Health Care Pty Ltd  
ABN 29 000 745 004 – ACN 000 745 004  
Suite 20, Level 4  
924 Pacific Highway (PO Box 658) Gordon NSW 2072  
Telephone: 02 8467 9333 Facsimile: 02 8467 9334  
Email: [agedcare@thc.net.au](mailto:agedcare@thc.net.au) Web: [www.thompsonhealthcare.com.au](http://www.thompsonhealthcare.com.au)

17/04/2020

To Our Residents and Relatives

We hope you all had a peaceful Easter. We continue to appreciate your ongoing support and co-operation in protecting our vulnerable members of the community particularly over the recent long weekend.

As communicated earlier we already had controls in place for staff from last 4 weeks. These include inter-alia

- Temperature check upon commencement of each shift
- Continuous infection control education and monitoring

From last week we have further escalated these measures to include-

- Signing a wellness declaration – the staff declaration log book will be maintained at all the levels in the home separately
- Staff will be preferably working at only 1 nursing home (and not different homes). Exceptions are very minimal and considered on a case by case basis
- There is no rotation of staff in the home- the staff will be only working in their assigned area.
- All the homes have/are in the process of constituting an Outbreak Management Committee.
- Every home will have a special workforce in response to a suspected or confirmed case of COVID-19, this workforce will senior management, RNs and Senior NAs with knowledge, and willingness to be involved and attendance at Infection Control training being aspects that are required.

Similar measures have also been applied to the Allied Health Professionals.

We hope that this will help assure you that as well as our strict visitor restrictions, which we understand are difficult, we are doing everything to protect your loved ones.

Hopefully we are now able to see the light at the end of the tunnel.

As always please do not hesitate to contact me if you need any further clarification or information.

Yours Sincerely

Mak Bhide

CEO

[mak@thc.net.au](mailto:mak@thc.net.au)