



## THOMPSON HEALTH CARE

Thompson Health Care Pty Ltd

ABN 29 000 745 004 – ACN 000 745 004

Suite 20, Level 4

924 Pacific Highway (PO Box 658) Gordon NSW 2072

Telephone: 02 8467 9333 Facsimile: 02 8467 9334

Email: [agedcare@thc.net.au](mailto:agedcare@thc.net.au) Web: [www.thompsonhealthcare.com.au](http://www.thompsonhealthcare.com.au)

23/04/2020

To our Residents and Relatives

We continue to appreciate your ongoing support and co-operation in protecting our vulnerable members of the community.

This update is in continuation of the email I forwarded yesterday from our Industry peak body LASA.

We understand that our strict visitor restrictions are challenging, however many of our homes are in COVID-19 "hot spots" It would, at this time, be prudent to maintain our vigilance in keeping your loved ones as protected and safe as we possibly can. As a result we will maintain the status quo and review on a weekly basis.

The Department of Health's recent update to aged care providers announced *mandatory* directions that all staff and visitors to aged care facilities are required to have the Influenza vaccination from May 1st.

Aged care providers must also ask visitors for evidence that they have been immunised. From May 1<sup>st</sup> upon signing the visitor book, you will be declaring that you can provide evidence of your immunisation once we are able to lift current restrictions.

Please follow the below link for more information.

<https://www.health.nsw.gov.au/Infectious/Influenza/Pages/residential-care.aspx>

Amid this uncertainty, the bright spot for me has been watching everyone pitch in to help teammates and our residents, and to make things better for the people we serve. We'll need that same level of energy, ingenuity and teamwork in the weeks and months ahead. Working together, I'm confident we will emerge from this challenge in a strong position."

Please let me know if you need any clarifications.

Yours Sincerely

Mak Bhide

CEO

[mak@thc.net.au](mailto:mak@thc.net.au)