



## THOMPSON HEALTH CARE

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24/09/2020

To Our Residents and Relatives

This is a continuation of our update letter dated September 17<sup>th</sup>.

NSW is doing very well currently with no community transmission for a few days, we can definitely see the light at the end of the tunnel.

NSW Government advice have again hinted at caution till the school holidays.

THC will maintain status quo with visitor protocols. We will review and reflect on the protocols after the school holidays.

We are aiming to ease the protocols after the school holidays. The plan is to revert back to the isolated area visits inside the home and eventually move back to the room visits.

Wellness and Temperature checks continue for all staff and visitors and this precautionary measure will need to continue for some time.

Compassionate visits will of course continue at the discretion of the respective Director of Nursing.

We would like to again thank you for your overwhelming support and continued patience through a very uncertain and fluid situation.

Please do not hesitate to contact Sonia or myself if you would like further clarification.

Kind Regards,

Mak Bhide

CEO

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